

# PINK PALACE MUSEUM

# WELCOME BACK!

3050 Central Avenue, Memphis TN  
[memphismuseums.org](http://memphismuseums.org)

The Pink Palace Museum & Lichterman Nature Center are now open with new safety protocols, limited programming and reduced capacities to comply with CDC COVID-19 standards. The Mallory-Neely House, Magevney House, CTI Theater, and AutoZone Dome at the Sharpe Planetarium will remain temporarily closed. There will be no FREE Tuesdays.

Guests will be asked to wear masks (not required) and follow social distancing guidelines. We are committed to the health and safety of our guests and staff, and are working to make sure your visit is a great experience.

We would also like to take a moment to thank our supporters, sponsors, donors and members who continue to help us with funding through this crisis. While we still need your continued support as our revenues remain constrained, we could not reopen without your generous help.

## What to Expect When You Visit:

### HEALTH & SAFETY PROTOCOL

- All employees are required to wear masks while at work and will be subject to temperature screenings.
- Guests will be required to undergo temperature check screenings upon entry.
- Guests are required to wear masks.
- Guests will be asked the following questions upon entry - (anyone who answers "yes" to any of these questions will be denied entry):
  - Have you had a temperature of 100.4 or greater in the last 72 hours?
  - Do you have a COVID-19 test pending?
  - Have you or a household member been exposed to COVID-19 or is a household member in quarantine?

### SANITIZATION

- All public areas for all facilities will be wiped/disinfected three times a day: prior to opening, midday and at close.
- High touch areas will be wiped/disinfected more frequently throughout the day.
- Hand sanitizer will be available at ticket counters, in restrooms and at locations in our facilities.

### SOCIAL DISTANCING

- Signage has been placed throughout our facilities to create awareness of proper physical distancing between guests. Please be respectful of other's space.
- Queue lines that allow for social distancing have been implemented to avoid crowding in the ticket area.

## **DAYS & HOURS OF OPERATION – PROVIDED CITY STAYS AT STAGE 2 OR HIGHER**

Pink Palace Museum & Lichterman Nature Center will be operating at reduced capacities and special hours.

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**Museum Days of Operation:** Tuesday - Sunday

**Hours:**

Tuesday –Saturday Open: 10:30 am – 6:30 pm

Sunday Open: NOON– 5:00 pm

CLOSED MONDAY

**Lichterman Nature Center Days of Operation:** Tuesday –Saturday

**Hours:**

Tuesday – Thursday Open: 11:00 am – 3:00 pm

Friday & Saturday Open: 11:00 am – 4:00 pm

CLOSED SUNDAY

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